

Trans-Pecos Pipeline

Community

ENERGY TRANSFER AND THE COMMUNITY

Thank you for your interest in our project. Energy Transfer strives to be a good neighbor and will make every effort to respond in a timely fashion to all concerns brought to our attention. We are committed to addressing questions from the community, landowners and other interested stakeholders about our natural gas pipeline project, proposed route, landowner communications, safety and environmental protections. In local meetings, open houses, news announcements and in other correspondence, it is our intent to live up to our promises to landowners and the community with openness, honesty and responsiveness to questions and concerns before, during and after construction and throughout operations.

OUR COMMITMENT

The following is the Trans-Pecos Pipeline Project's promise to the community:

- Safety and reliability are top priorities for Energy Transfer Partners and the Trans-Pecos Pipeline Project. We pledge to the communities we cross and the customers we serve that we will operate the pipeline with the utmost level of integrity and safety at all times.
- Environmental protections and minimizing and mitigating impacts to land properties are critically important to us. We are committed to restoring land to its previous form and reclaiming any impacts to environmental resources.
- All members of the Trans-Pecos Pipeline Project team are committed to protecting sensitive areas and the environment. This commitment extends through all aspects of the project. Our team will work with all agencies to fully comply with all laws and regulations designed to protect sensitive areas. Beyond that, we have our own standards and procedures that help ensure Trans-Pecos Pipeline professionals do their utmost to demonstrate care and respect for the possible effect of our activities on sensitive areas.
- The Trans-Pecos Pipeline team will select a route that avoids sensitive areas wherever possible. This route will be based on detailed professional surveys and studies. We are very careful during construction, choosing only qualified and experienced professional pipeline builders and training and supervising them closely. By doing this, we can minimize the impact of construction activities. After construction, the Trans-Pecos Pipeline team ensures that the site is thoroughly cleaned up and restored to its original condition.

LANDOWNER NOTIFICATION

If the pipeline, or any portion of the permanent or temporary right-of-way, is proposed to be located on your property, a Trans-Pecos Pipeline Land Agent will personally meet with you, the landowner, to discuss the project, provide information on the proposed route, and listen to your ideas and concerns.

The Trans-Pecos Pipeline has a professional staff of Land Agents currently meeting with landowners along the proposed study corridor. These meetings are your best opportunity to provide us with your input on the pipeline routing and we encourage you to share your ideas with the Land Agent. Discussions at this stage occur directly between you and the Trans-Pecos Pipeline team and are specific to your property.

Contact with landowners will be maintained throughout permitting process and will continue during the construction and restoration phases.

LANDOWNER NEGOTIATIONS

In order to acquire the property rights needed for the pipeline, the Trans-Pecos Pipeline team plans to begin good faith negotiations with landowners this spring. During these negotiations, you should explain to the Land Agent your issues and concerns so we can address them. The Trans-Pecos Pipeline team will work with you and make every reasonable effort to accommodate pipeline-related requests specific to your property.

We respect the confidentiality of all landowner discussions and agreements related to these negotiations.

COMPENSATION FOR EASEMENTS

In order to make a good faith offer, the Trans-Pecos Pipeline retains an independent real estate appraiser with professional qualifications to estimate the fair market value of land as determined by recent sales in the immediate vicinity of your property. Based upon the appraiser's market evaluation as well as other factors, the Trans-Pecos Pipeline determines the fair market value to be used for negotiations.

As a company policy, it is our goal to cultivate a relationship with each landowner in order to negotiate an easement agreement that meets the needs of both the landowner and the company. Using legal channels to obtain easement agreements is a last resort and has been rarely used by Energy Transfer. Historically, we have successfully reached voluntary easement agreements with all but a very small percentage of landowners along the thousands of miles of pipelines that Energy Transfer has constructed in Texas and throughout the country. In fact, in many of its recent projects, it has not been used at all.